



PENGUIN FERRY SERVICES PTE LTD.

Dear Value Customers,

FUEL SURCHARGE - ANNOUNCEMENT

We wish to inform you that we have decided to terminate the Fuel Surcharge Agreement dated 21st July, 2005, executed by all participating ferry operators, with immediate effect from the date hereof.

In substitution, we have revised and independently determine the fuel surcharge amount for the different routes and destinations as follows:-

	Tg Pinang	Tg Balai	Lobam	Batam Centre, Sekupang & WaterFront
HarbourFront Terminal		S\$6.00		S\$5.00
Tanah Merah Terminal	S\$6.00		S\$5.00	

The aforementioned fuel surcharge is applicable to one-way and two-way tickets for Adult and Child tickets

The fuel surcharge rates shall be revised or changed with effect from 13th November, 2006. The rates are subject to change as and when the circumstances warrant. As a concession, those who have prepaid their fuel surcharge at lower amount are NOT required to top-up.

Should you have any query or require any clarification, please approach the ferry counters or Call Tel: 63776338 for information and assistance.

Thank you.

By Order of Management

Dated this on 7th Nov, 2006



Commencement Date: 7th January 2008

To: ALL OUR VALUED CORPORATE CLIENTS

FUEL SURCHARGE IMPOSITION

It is known that the global fuel price has escalated sharply, which seriously affects our operating costs. As ferry operator, we're no longer able to sustain further losses due to the high fuel price. Therefore, we have no alternative but to increase Fuel Surcharge to recoup our losses.

Effective from **7th January 2008**, Penguin Ferry Services shall increase Fuel Surcharge, from SGD\$5.00 to **SGD\$10.00** per passenger, independent of the ferry ticket fare. It is applicable to all tickets for both Adult & Child commuters.

Fuel Surcharge will be collected in Singapore, for ferries plying to Batam Centre and Sekupang Terminals.

We apologized for any inconvenience caused and we thank you for your continuous support.

Should you require any further clarification, please do not hesitate to approach any of our friendly Customer Service Staff for more assistance.

Thank you.

The Management of Penguin Ferry Services

1st January 2008



Commencement Date: 15th January 2008

To: ALL OUR VALUED CORPORATE CLIENTS

FUEL SURCHARGE IMPOSITION

It is known that the global fuel price has escalated sharply, which seriously affects our operating costs. As ferry operator, we're no longer able to sustain further losses due to the high fuel price. Therefore, we have no alternative but to increase Fuel Surcharge to recoup our losses.

Effective from **15th January 2008**, Penguin Ferry Services shall increase Fuel Surcharge, from SGD\$6.00 to **SGD\$12.00** per passenger, independent of the ferry ticket fare. It is applicable to all tickets for both Adult & Child commuters.

Fuel Surcharge will be collected in Singapore, for ferries plying to Tanjung Balai, Karimum Terminal.

We apologized for any inconvenience caused and we thank you for your continuous support.

Should you require any further clarification, please do not hesitate to approach any of our friendly Customer Service Staff for more assistance.

Thank you.

The Management of Penguin Ferry Services

7th January 2008